

Care Center 5560 Kietzke Ln Bldg A Reno, NV 89511 (775) 322-7811 Advanced Prostate Cancer Clinic 10745 Double R Blvd Reno, NV 89521 (775) 322-7811



Patient Code of Conduct

The mission of Urology Nevada is to provide the highest quality urologic care, tailored to the needs of each patient. In order to achieve that goal, all of our patients, parents, and /or legal guardians are required to adhere to the principles outlined below.

In order to fulfill the goals of our Mission Statement we ask that all patients and their family members to follow the guidelines as outlined below in our Patient Code of Conduct.

The following behaviors are prohibited and may be grounds for discharge from our practice:

- Possessing firearms or any weapons in our office.
- Intimidating, harassing, physically assaulting, or threatening staff or other patients.
- Making threats of violence through phone calls, letters, voicemail, email, or other forms of written, verbal, or electronic communication.
- Use of profane, disrespectful, insulting, demeaning, or abusive language to staff.
- Inappropriate arguments with patients, family members, staff or other care provider.
- Damaging business equipment or property.
- Making menacing or derogatory gestures.
- Making racial, cultural, or sexual slurs or other derogatory remarks to staff or patients.

As a patient, if you are subjected to any of these behaviors or witness inappropriate behavior, please report it to any staff member. Violators are subject to removal from the facility and or discharge from the practice.

Patient Name (please print)

Guardian Name (please print)

Patient Signature

Date

Guardian Signature

Date